

Conflict Resolution - Online Course Description

Cost: The cost for this program is \$49 per person.

Workforce pricing: Contact us to discuss pricing for larger groups

Course details: Sometimes, conflict can arise, whether it is in a professional or personal capacity.

There are many ways to resolve conflicts - surrendering, running away, overpowering your opponent with violence, filing a lawsuit, etc.

Conflict resolution, grew out of the belief that there are better options than using violence or going to court. Today, conflict resolution is used in a wide range of industries covering an array of different situations.

Our 'Conflict Resolution' course has been designed to help you understand how to manage and resolve conflict in situations that may arise within the workplace, in a way that is productive. If you want to have a more comprehensive understanding of what causes conflict, the stages and the behaviour that surround conflict and techniques that will help you move forward from those situations in the most positive way, this course is for you!

During this course, employees will learn about:

1. What can drive conflict and possible reasons that these situations can escalate.
2. How to use practical techniques to manage and resolve conflict.
3. How to recognize conflict.

Average completion time for this online course is 40 minutes.

Key Facts:

- 100% Online Course – Complete your course quickly and easily online, no need to visit a classroom.
- Same Day Certificate – Upon completion your certificate will be sent to you
- Learn at your own pace – We keep a record of how far you've progressed with your course, so you can complete it whenever you prefer.

Who is this course for? This course is suitable for any employee working in a managerial or supervisory role in an Australian organisation.

Don't wait to book your training, call now on 02 9232 1010, [contact our team](#) or book through our website www.tcptraining.com

