

## SITHGAM001 Provide Responsible Gambling Services – Online Course Description

<p><b><u>Course details</u></b></p>	<p>If you are looking for work in any establishment that provides Gambling Services, it is a government requirement for you to have completed an approved RCG training course.</p> <p>While some states do not allow for online training, QLD, WA, NT &amp; SA do permit the delivery of online RCG training. If you require an RCG card for other states, please check what is required with the local regulator.</p> <p>Provide responsible gambling services is also commonly known as Responsible Conduct of Gambling or 'RCG'. We do refer to RCG as most people still call it this.</p> <p>This course is required for people working in an environment where alcohol is sold or served, including:</p> <ol style="list-style-type: none"> <li>1. Gaming room attendants</li> <li>2. Casino workers</li> <li>3. Licensees</li> <li>4. Managers</li> <li>5. Security Officers</li> </ol> <p>Legislation requires refresher training every five years.</p> <p>This course requires students to study in their own time, without the support of a trainer, while completing assessment tasks for marking by an assessor. Upon successful completion, an RCG certificate will be issued so you can commence work immediately.</p>
<p><b><u>Training program</u></b></p>	<p>Once enrolled into this program, students will be provided access to the learner portal which includes the reading material and assessments to be completed.</p> <p>This program is offered online through our learning management system. There are 3 components to this programs:</p> <ol style="list-style-type: none"> <li>1. Online learning</li> <li>2. Online assessments</li> <li>3. Online videos</li> </ol> <p>During this course, you will learn the knowledge and skill associated with responsible gambling services. Students should allow up to six (6) hours for the online learning and assessment to be completed. If you have completed RSA training in the past, you may be able to complete the online program in a shorter timeframe.</p> <p>The course will include information about:</p> <ul style="list-style-type: none"> <li>• Legislative framework</li> <li>• Gambling guidelines</li> <li>• Strategies to prevent addiction</li> </ul> <p>To complete this program, students will need:</p> <ol style="list-style-type: none"> <li>1. Internet connection</li> <li>2. Webcam (tablet or phone is sufficient)</li> <li>3. Speakers</li> </ol>
<p><b><u>Cost</u></b></p>	<p>The cost for this program is \$49 per person.</p>
<p><b><u>Online pre-study requirements</u></b></p>	<p>This online course requires access to the following resources to complete the course:</p> <ul style="list-style-type: none"> <li>✓ Computer or smart device</li> <li>✓ Webcam</li> <li>✓ Internet connection</li> <li>✓ Speakers &amp; microphone</li> </ul>

# TCP TRAINING

<p><b><u>Pre requisites</u></b></p>	<p>This course combines plain English, videos and photos to ensure all learners are able to have the best possible chance at comprehending the required knowledge and skills. If you believe you will need assistance due to your Language, Literacy or Numeracy skills, please contact our office on 02 9232 1010 to discuss your training needs.</p>
<p><b><u>Assessment</u></b></p>	<p>Students will be assessed through the use of online workbooks and demonstration through video submissions. Assessment will confirm knowledge and skills have been achieved.</p> <p>If a student is not successful in completing all assessments satisfactorily, they will need to rebook the course at the full course fee.</p>
<p><b><u>Certification</u></b></p>	<p>Once a competent mark is awarded, learners will be issued with a Statement of Attainment for SITHGAM001 Provide responsible gambling services. This Unit of Competency is Nationally Recognised Training from Health Training Package.</p> <p>Certificates are emailed to students however hard copy is available for additional fee.</p> <p>Once received, student can commence work with a statement of attainment in the permitting states / territories.</p> <p>To obtain a NSW RCG card, you will need complete an RCG course with an approved NSW training provider. Similar for VIC and ACT.</p>
<p><b><u>Recognition of prior learning</u></b></p>	<p>Students choosing to undertake RPL will need to be sent an RPL guide for their course. To request an RPL guide, please <a href="#">contact our team</a>.</p> <p>In order to be eligible for RPL, the student must demonstrate currency in that particular subject. i.e. a student cannot submit evidence from 5 years prior and request it be applied directly to their new competency. They must show how they have since applied those skills and that they are current.</p>

**Don't wait to book your training, call now on 02 9232 1010, [contact our team](#) or book through our website [www.tcptraining.com](http://www.tcptraining.com)**